



RESPONSE TO ROBBERY

- **Remain Calm.** Most robbers do not wish to harm their victims. They are only interested in getting money or property. The calmer you are, the less chance there is of the robber becoming agitated or dangerous. This also increases your chances of getting a more accurate description of the robber and being of greater assistance in the robber's apprehension.
- **Do not argue, fight, surprise or attempt to use weapons against a robber, they are usually as frightened as you are.** Because of this, additional provocation on your part could make the situation worst. Therefore, give the robber exactly what he or she wants and do it quickly. Don't take unnecessary chances with your life.
- **While you should cooperate with robbers, don't volunteer any assistance.** Don't give all of your money if the robber asks for only \$10 dollars, don't give checks voluntarily.
- **Activate silent alarms or other security devices if you can do this without detection.**
- **Watch the robber's hands.** If the robber is not wearing any gloves, anything he touches might leave finger prints.
- **Be systematic in your observations.** Look the robber over carefully. Mentally note as many details as possible until you can write them down. Compare the robber with yourself. Is he taller, heavier, older...and so on.
- **Notice the type and description of any weapon used.** Glance at the weapon only long enough to identify it. Look at the robber from then on. Make no sudden moves and don't be heroic.
- **If it can be done safely, observe the direction the thief takes in leaving the scene.** Where a vehicle is involved, concentrate on the make, model, year, color, license plate number and issuing state.

After The Robbery

- **Telephone police immediately.** If you act quickly, police might be able to apprehend the suspect and recover the proceeds from the robbery. When you dial 9-1-1, briefly indicate to the call taker what the

problem is, when it happened, where you are, who did it, who needs help and whether there were injuries or weapons involved.

- **Lock all doors and allow no one in.** Ask witnesses to remain on the premises until police arrive. If a witness must leave, obtain his or her name and address. Protect the crime scene. Do not touch anything the robbers may have touched.
- **If you were given a note by the robber, handle it carefully.** Hold it by the edges so that finger prints on paper will not be smeared. Put it in a safe place and keep it for the police. This is an important piece of evidence. Be informed be prepared.